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8.0	QUALITY MANAGEMENT SYSTEM					
<u>8.1</u>	General Requirements	Quality systems to be applied to all Project activities.	- Owner's/Consultant Quality Management Specification	- Project Quality Plan	<ul><li>Senior Project Manager</li><li>HSEQ Manager</li></ul>	-Project Management -Quality Department
8.2	Documentation Requirements					
8.2.1	General	Quality System to be fully defined and supplemented by Project Procedures & Specifications.	- Owner's/Consultant Quality Management Specification	<ul> <li>Project Quality Plan</li> <li>Quality Management</li> <li>Procedures (QMP's).</li> <li>Quality Control Procedures (QCP's)</li> </ul>	<ul><li>Senior Project Manager</li><li>HSEQ Manager</li><li>Discipline Managers</li></ul>	- Project Management -Quality Department -Construction Department
8.2.2	Quality Manual	Manual has been prepared and issued and implemented in the organization.	- Owner's/Consultant Quality Management Specification	- Project Quality Plan	<ul><li>Senior Project Manager</li><li>HSEQ Manager</li></ul>	- Project Management - Quality Department
8.2.3	Control of Documents	Document & Change is being controlled in addition to document storage, Document Data -base.	- Owner's/Consultant Quality Management Specification	- Quality Management Procedure # XXX-QMP-001 (Quality Management System Documentation and Control)	<ul><li>Senior Project Manager</li><li>HSEQ Manager</li><li>DC Manager</li></ul>	- Project Management - Quality Department - Document Control Centre
8.2.4	Control of Records	Quality Records, Control of supplier data, Project Archives, Document Hand-over.	- Owner's/Consultant Quality Management Specification	<ul> <li>Quality Management         Procedure # XXX-QMP-001         (Quality Management         System Documentation and Control)         Project Records         QC Inspection Records         Handing-over Index     </li> </ul>	<ul><li>HSEQ Manager</li><li>Departments Managers</li><li>DC Manager</li></ul>	- Quality Department - Engineering - Document Control Group

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9.0	MANAGEMENT RESPONSIBILITY					
<u>9.1</u>	Management Commitment	Management committed to quality and enforcing the Quality Management System.	- Owner's/Consultant Quality Management Specification	<ul> <li>Project Quality Plan &amp;         Quality Policy</li> <li>Quality Management         Procedure # XXX-QMP-002         (Management Responsibility)</li> </ul>	<ul><li>Senior Project Manager</li><li>HSEQ Manager</li></ul>	- Project Management - Quality Department
9.2	<u>Customer Focus</u>	Contract to be reviewed properly and all contract reviews recorded.	- Owner's/Consultant Quality Management Specification	- Quality Management Procedure # XXX-QMP-002 (Management Responsibility) - Project Quality Plan	<ul><li>Senior Project Manager</li><li>Construction Manager</li></ul>	<ul><li>Project Management</li><li>Construction</li><li>Department</li><li>Office Control</li></ul>
9.3	Quality Policy	Quality Policy available	- Owner's/Consultant Quality Management Specification	- Project Quality Plan - Quality Management Procedure # XXX-QMP-002 (Management Responsibility)	<ul><li>Senior Project Manager</li><li>HSEQ Manager</li></ul>	- Project Management - Quality Department
<u>9.4</u>	Planning					
9.4.1	Quality Objectives	Quality objectives Identified and Management committed to meet the quality objectives.	- Owner's/Consultant Quality Management Specification	- Project Quality Plan - Quality Management Procedure # XXX-QMP-002 (Management Responsibility)	- Senior Project Manager	- Project Management
9.4.2	Quality Management System Planning	Identify operating procedures and quality obligations.	- Owner's/Consultant Quality Management Specification	<ul> <li>Quality Management Procedures (QMP's).</li> <li>Quality Control Procedures (QCP's).</li> <li>Inspection and Test Plans (ITP's).</li> </ul>	- Senior Project Manager	- Project Management

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nt	•		Procedure			
<u>9.5</u>	Responsibility, authority and communication					
9.5.1	Responsibility and authority	Establish organization responsibilities and levels of authority	- Owner's/Consultant Quality Management Specification	<ul><li> Organization Charts</li><li> Job Description</li></ul>	- Senior Project Manager All Departments Heads	- Construction - Controls
9.5.2	Management representative	Assigning the management representative to quality	- Owner's/Consultant Quality Management Specification	<ul><li>Organization Charts</li><li>Job Description</li><li>Management Authority</li></ul>	- Senior Project Manager - HSEQ Manager	- Project Management - Quality Department
9.5.3	Internal Communication	Internal communication is being established in the organization.	- Owner's/Consultant Quality Management Specification	- Internal Correspondence - Construction Meetings	- All Departments Managers	- All Department Managers
9.6	Management Review					
9.6.1	General	Management review is being recorded and implemented.	- Owner's/Consultant Quality Management Specification	- Quality Management Procedure # XXX-QMP-002 (Management Responsibility) - Management Review Meetings	<ul> <li>Senior Project Manager</li> <li>HSEQ Manager</li> <li>Construction Manager</li> <li>DC Manager</li> <li>Discipline Managers</li> </ul>	-Project Management -Construction Department -Office Control -Quality/Safety Department -Plant Garage
9.6.2	Review Input	Management review is being recorded and implemented.	- Owner's/Consultant Quality Management Specification	- Quality Management Procedure # XXX-QMP-002 (Management Responsibility) - Management Review Meetings	<ul> <li>Senior Project Manager</li> <li>HSEQ Manager</li> <li>Construction Manager</li> <li>Discipline Managers</li> </ul>	-Project Management -Construction Department -Office Control -Quality Department -Safety -Plant Garage

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9.6.3	Review Output	Management review is being recorded and implemented.	- Owner's/Consultant Quality Management Specification	- Quality Management Procedure # XXX-QMP-002 (Management Responsibility) - Management Review Meetings	<ul> <li>Senior Project Manager</li> <li>HSEQ Manager</li> <li>Construction Manager</li> <li>Discipline Managers</li> </ul>	-Project Management -Construction Department -Office Control -Quality Department -Safety -Plant Garage
10.0	RESOURCE MANAGEMENT					
<u>10.1</u>	Provision of Resources	Provision of necessary resources and mobilizing of such resources.	- Owner's/Consultant Quality Management Specification	<ul> <li>Organization Chart</li> <li>Job Descriptions</li> <li>Manning Schedule</li> <li>Planning</li> <li>Plant Garage</li> </ul>	<ul> <li>Project Manager</li> <li>Project Controls Manager</li> <li>Construction Manager</li> <li>Human Resources Manager</li> <li>Plant Garage Manager</li> </ul>	-Project Management -Construction Department -Project Control -Human Resources & AdminPlant Garage.
10.2	Human Resources	Provision of necessary resources and mobilizing of such resources.	- Owner's/Consultant Quality Management Specification	<ul><li>Organization Chart</li><li>Job Descriptions</li><li>Manning Schedule</li><li>Planning</li></ul>	<ul><li>Senior Project Manager</li><li>Construction Manager</li><li>Human Resources Manager</li></ul>	-Project Management -Quality Department -Human Resources & Admin.
10.2.1	General	Training and keeping training records.	- Owner's/Consultant Quality Management Specification	<ul><li>Training Programme</li><li>Training Record</li><li>Quality Awareness</li><li>Seminars</li></ul>	<ul><li>Senior Project Manager</li><li>HSEQ Manager</li><li>Human Resources</li><li>Manager</li></ul>	-Project Management -Quality/HSE Department
10.2.2	Competence, Awareness and Training	Training and keeping training records.	- Owner's/Consultant Quality Management Specification	<ul><li>Training Programme</li><li>Training Record</li><li>Quality Awareness</li><li>Seminars</li></ul>	<ul><li>Senior Project Manager</li><li>HSEQ Manager</li></ul>	-Project Management -Quality/HSE Department -Human Resources & Admin.

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Eleme	Description	Activity	Applicable Project Procedure	Verification Document	Responsibilities	Discipline
nt			Troccuure			
10.3	Infrastructure	Planning, Scheduling and Progress review meetings and Process control.	- Owner's/Consultant Quality Management Specification	<ul> <li>Quality Control Procedures (QMP's).</li> <li>Inspection and Test Plans (ITP's).</li> <li>Project Procedures (PP's)</li> <li>Method Statements (MS's)</li> <li>Construction Equipment</li> <li>Personnel Qualification Records</li> <li>Plant Garage Records</li> </ul>	<ul> <li>Senior Project Manager</li> <li>Construction Manager</li> <li>HSEQ Manager</li> <li>Human Resources Manager</li> <li>Plant Garage Manager</li> </ul>	-Project Management -Construction Department -Quality/HSE Department -Human Resources & AdminPlant Garage
10.4	Work Environment	Planning, Scheduling and Progress review meetings and Process control.	- Owner's/Consultant Quality Management Specification	<ul> <li>Quality Control Procedures (QMP's).</li> <li>Inspection and Test Plans (ITP's).</li> <li>Project Procedures (PP's)</li> <li>Method Statements (MS's)</li> <li>Construction Equipment</li> <li>Personnel Qualification Records</li> <li>Plant Garage Records</li> </ul>	<ul> <li>Senior Project Manager</li> <li>Construction Manager</li> <li>HSEQ Manager</li> <li>Human Resources Manager</li> <li>Plant Garage Manager</li> </ul>	-Project Management -Construction Department -Quality/HSE Department -Human Resources & AdminPlant Garage
11.0	PRODUCT REALIZATION					
11.1	Planning of Product Realization	Identify operating procedures and Quality obligations, detail safety obligations in addition to receipt control.	- Owner's/Consultant Quality Management Specification	<ul> <li>Quality Management         Procedure # XXX-QMP-004         (Product Realisation)     </li> <li>Material Approval Request</li> <li>Material Receiving Report</li> <li>Receiving Inspection</li> <li>Shipping Documents</li> </ul>	<ul><li>Senior Project Manager</li><li>Procurement Manager</li><li>HSEQ Manager</li></ul>	-Project Management -Procurement dept - Materials Section - Stores - Quality/HSE Department
<u>11.2</u>	<u>Customer-related processes</u>					

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11.2.1	Determination of requirements related to the product	Identifying to contract requirements and any changes in contract requirements.	- Owner's/Consultant Quality Management Specification	<ul> <li>Quality Management         Procedure # XXX-QMP-004         (Product Realisation)         Review Records         Change Orders         Site Instruction         Contract and Project         Specification     </li> </ul>	<ul> <li>Procurement Manager</li> <li>Construction Manager</li> <li>HSEQ Manager</li> <li>Discipline Managers</li> </ul>	- Procurement Dept - Construction Departments - Quality/HSE Department - Engineering Dep
11.2.2	Review of requirements related to the product	Identifying to contract requirements and any changes in contract requirements.	- Owner's/Consultant Quality Management Specification	<ul> <li>Quality Management         Procedure # XXX-QMP-004         (Product Realisation)     </li> <li>Review Records</li> <li>Change Orders</li> <li>Site Instruction</li> </ul>	<ul><li>Procurement Manager</li><li>Construction Manager</li><li>HSEQ Manager</li><li>Discipline Managers</li></ul>	<ul> <li>- Procurement Dept.</li> <li>- Construction</li> <li>Departments</li> <li>- Quality/HSE</li> <li>Department</li> <li>- Engineering Dep</li> </ul>
11.2.3	Customer communication	Identifying to contract requirements and any changes in contract requirements.	- Owner's/Consultant Quality Management Specification	<ul> <li>Quality Management         Procedure # XXX-QMP-004         (Product Realisation)         Review Records         Change Orders         Site Instruction     </li> </ul>	<ul> <li>Procurement Manager</li> <li>Construction Manager</li> <li>HSEQ Manager</li> <li>Discipline Managers</li> </ul>	<ul> <li>Procurement Dep.</li> <li>Construction</li> <li>Departments</li> <li>Quality/HSE</li> <li>Department</li> <li>Engineering Dep</li> </ul>
<u>11.3</u>	Engineering / Design			- Not part of site scope -		
11.3.1	Engineering / Design Planning	Engineering / Design	-Quality Management Procedure # XXX-QMP-004 (Product Realisation)	- Project Procedure – Engineering / Design	- Engineering Manager	-Engineering Dep
11.3.2	Engineering / Design In-puts	Engineering / Design	-Quality Management Procedure # XXX-QMP-004 (Product Realisation)	- Project Procedure – Engineering / Design	- Engineering Manager	-Engineering Dep
11.3.3	Engineering / Design Out-puts	Engineering / Design	-Quality Management Procedure # XXX-QMP-004 (Product Realisation)	- Project Procedure – Engineering / Design	- Engineering Manager	-Engineering Dep

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Eleme nt	Description	Activity	Applicable Project Procedure	Verification Document	Responsibilities	Discipline
11.3.4	Engineering / Design review	Engineering / Design	-Quality Management Procedure # XXX-QMP-004 (Product Realisation)	- Project Procedure – Engineering / Design	- Engineering Manager	-Engineering Dep
11.3.5	Engineering / Design Verification	Engineering / Design	-Quality Management Procedure # XXX-QMP-004 (Product Realisation)	- Project Procedure – Engineering / Design	- Engineering Manager	-Engineering Dep
11.3.6	Engineering / Design Validation	Engineering / Design	-Quality Management Procedure # XXX-QMP-004 (Product Realisation)	- Project Procedure – Engineering / Design	- Engineering Manager	-Engineering Dep
11.3.7	Engineering / Design Changes	Engineering / Design	-Quality Management Procedure # XXX-QMP-004 (Product Realisation)	- Project Procedure – Engineering / Design	- Engineering Manager	-Engineering Dep
11.4	Purchasing					
11.4.1	Purchasing Process	Section of quality requirements on materials requisitions & P.O's, Vendors/subcontractor selection based on ability to meet sub-contract requirements including quality purchasing documents containing data clearly describing services required.	- Owner's/Consultant Quality Management Specification	-Quality Management Procedure # XXX-QMP-004 (Product Realisation)	Procurement Manager     Construction Manager     HSEQ Manager     Engineering Manager	- Procurement Dep Construction Dep Quality/HSE Department - Engineering Dept.

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Eleme	Description	Activity	Applicable Project Procedure	Verification Document	Responsibilities	Discipline
11.4.2	Purchasing Information	Section of quality requirements on materials requisitions & P.O's, Vendors/sub-contractor selection based on ability to meet sub-contract requirements including quality purchasing documents containing data clearly describing services required.	- Owner's/Consultant Quality Management Specification	-Quality Management Procedure # XXX-QMP-004 (Product Realisation)	- Procurement Manager - Construction Manager - HSEQ Manager - Engineering Manager	- Procurement Dep Construction DepQuality/HSE DepartmentEngineering Dept.
11.4.3	Verification of Purchased Product	Verification of Purchased Product at source and upon receipt.	- Owner's/Consultant Quality Management Specification	- Quality Management Procedure # XXX-QMP-004 (Product Realisation) - Inspection Reports.	<ul> <li>Procurement Manager</li> <li>Construction Manager</li> <li>HSEQ Manager</li> <li>Engineering Manager</li> </ul>	- Procurement Dep Construction DepQuality/HSE DepartmentEngineering Dept.
11.5	Production and Service provision					
11.5.1	Control of production and service provision	Planning and Scheduling and Process Control.	- Owner's/Consultant Quality Management Specification	<ul> <li>Quality Control Procedures (QCP's).</li> <li>Inspection and Test Plans (ITP's)</li> <li>Project Procedures (PP's)</li> <li>Method Statements (MS's)</li> <li>Construction Equipment list</li> <li>Inspection Records</li> <li>IFC Drawings</li> </ul>	<ul> <li>Planning Manager.</li> <li>Construction Manager</li> <li>HSEQ Manager</li> <li>Plant Garage Manager</li> </ul>	-Office Controls/PlanningConstruction DepartmentQuality/HSE DepartmentPlant Garage.

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11.5.2	Validation of processes for production and service provision (Example Of Processes)	Planning and Scheduling and Process Control.	- Owner's/Consultant Quality Management Specification	<ul> <li>Quality Control Procedures (QCP's).</li> <li>Inspection and Test Plans (ITP's)</li> <li>Project Procedures (PP's)</li> <li>Method Statements (MS's)</li> <li>Construction Equipment list</li> <li>Inspection Records</li> <li>Concrete Mix Designs(example).</li> <li>Welding Procedures(example).</li> </ul>	<ul><li>Planning Manager.</li><li>Construction Manager</li><li>HSEQ Manager</li></ul>	-Office Controls/PlanningConstruction Department -Quality/HSE Department.
11.5.3	Identification and traceability	Material distribution, Tagging and Identification, Traceability. Inspection and Test Plan.	- Owner's/Consultant Quality Management Specification	- Quality Management Procedure # XXX-QMP-004 (Product Realisation) - Identification Records	<ul><li>Procurement Manager</li><li>Construction Manager</li><li>HSEQ Manager</li></ul>	- Procurement Dep Construction Dep Quality/HSE Department Stores.
11.5.4	Issuance Of Material	Control of Material Issuance.	- Owner's/Consultant Quality Management Specification	<ul> <li>Quality Management         Procedure # XXX-QMP-004         (Product Realisation)     </li> <li>Inspection Records</li> <li>Material Receiving Reports</li> </ul>	- Construction Manager - HSEQ Manager	- Material Department -Quality/HSE Department - Stores
11.5.5	Preservation of Product	Handling , Storage and preservation of Equipment.	- Vendors Instruction	<ul> <li>Quality Management         Procedure # XXX-QMP-004         (Product Realisation)     </li> <li>Preservation Records</li> <li>Material Inspection         Records     </li> </ul>	<ul><li>Construction Manager</li><li>HSEQ Manager</li><li>Stores Superintendent.</li></ul>	-Construction DepartmentMaterial DepartmentQuality/HSE. DepartmentStoresPreservation Crews.

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nt			Troccuure			
<u>11.6</u>	Control of monitoring and measuring devices	Inspection measuring and Test equipment calibration control.	- Owner's/Consultant Quality Management Specification	<ul> <li>Quality Management Procedure # XXX-QMP-004 (Product Realisation)</li> <li>IM &amp; TE Equipment List</li> <li>IM &amp; TE Calibration Records &amp; Certificates</li> </ul>	<ul> <li>Construction Manager</li> <li>HSEQ Manager</li> </ul>	-Construction DepartmentE & I Calibration LabQuality/HSE. Department.
12.0	MEASUREMENT, ANALYSIS AND IMPROVEMENT					
12.1	General	Statistical analysis and identifying quality problems	- Owner's/Consultant Quality Management Specification	- Quality Management Procedure # XXX-QMP-005 (.Measurement Analysis and Improvement) - Project Quality Plan	-Senior Project Manager -Construction Manager - HSEQ Manager	-Project Management -Construction Department -Quality/HSE. Department
<u>12.2</u>	Monitoring and measurement					
12.2.1	Customer satisfaction	Customer satisfaction & Identify customer complaints	- Client's Correspondence - NCR's or CAR's	<ul> <li>Quality Management         Procedure # PE XXX-QMP-             005 (.Measurement Analysis             and Improvement).     </li> <li>Company Audits</li> <li>Minutes of Meeting</li> <li>Monthly Quality Report</li> </ul>	-Senior Project Manager -HSEQ Manager	-Project Management -Quality/HSE. Department

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12.2.2	Internal audit	Internal audit and review of project deliverable. Check implementation of the Quality Management System.	- Owner's/Consultan Quality Manageme Specification		-HSEQ Manager	-Project Management -Construction Department -Quality/HSE. Department
12.2.3	Monitoring and measurement of processes	Carrying on Internal audits and analyzing non-conformances.	- Owner's/Consultan Quality Manageme Specification	3, 1, 2, 1, 1,	-HSEQ Manager	-Quality/HSE. Department
12.2.4	Monitoring and measurement of product	Inspection and testing and evaluation of the system and non-conformities.	- Owner's/Consultan Quality Manageme Specification		-HSEQ Manager	-Quality/HSE. Department
12.3	Control of Non-conforming product	Control of non- conforming product and review and Disposition.	- Owner's/Consultan Quality Manageme Specification		-HSEQ Manager	-Quality/HSE. Department

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12.4	Analysis of data	Analysis of data from Production and Quality.	N/A	<ul> <li>Quality Management         Procedure # XXX-QMP-005         (.Measurement Analysis and Improvement).     </li> <li>Statistical Analysis</li> <li>Project Correspondence</li> <li>Quality Meeting &amp; Records</li> <li>Company's audit reports</li> </ul>	-HSEQ Manager	-Quality/HSE. Department
<u>12.5</u>	Improvement					
12.5.1	Continual improvement	Improvement through management review and system analysis.	N/A	<ul><li>Project Quality Plan</li><li>Project Quality System</li><li>Lessons Learnt</li></ul>	-Project Manager -Construction Manager -HSEQ Manager -Discipline Managers	-Project ManagementConstruction Department -Quality/HSE Department
12.5.2	Corrective action	Review of non- conformance reports (NCR's) and corrective action notices (CAN's).	- Owner's/Consultant Quality Management Specification	- NCR's - Corrective and Preventive Action	-Construction Manager -HSEQ Manager	-Construction Department -Quality/HSE Department
12.5.3	Preventive action		- Owner's/Consultant Quality Management Specification	- Corrective and Preventive Action	-Construction Manager -HSEQ Manager	-Construction Department -Quality/HSE Department